



# KIDS JUMPER RENTALS COMPANY

SACRAMENTO, CA

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Email: kidsjumperrentals@gmail.com



Dear Customer,

Our goal is to provide our customers with the best service possible. Please take a few minutes to complete the following customer service questionnaire. Your comments will enable us to see how we're doing overall and find out how we can improve.

### Customer Service Survey

	Excellent	Good	Average	Fair	Poor
Was staff available in a timely manner?	X				
Staff greeted you & setup the inflatable unit Secured.	X				
Staff was friendly and cheerful throughout	X				
Staff answered your questions.	X				
Staff showed safety knowledge of the Inflatable unit.	X				
Staff offered pertinent advice.	X				
Staff was courteous throughout.	X				
Overall, how would you rate our customer service?	X				

Open-Ended Questions;

What did you like best about our customer service? *friendly & on time!!*

How could we improve our customer service? *good enough NO need to improve*

Will you recommend our service to others? *yes and will call back*

In your own words explain the overall experience? *It was great and all the kids enjoyed it. Thank you very much.*

Customer Name: *Adriana Allen*

Phone: *916) 459-*

Thank you for taking the time to complete our customer service survey