



KIDS JUMPER RENTALS COMPANY

SACRAMENTO, CA

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Dear Customer,

Our goal is to provide our customers with the best service possible. Please take a few minutes to complete the following customer service questionnaire. Your comments will enable us to see how we're doing overall and find out how we can improve.

Customer Service Survey

	Excellent	Good	Average	Fair	Poor
Was staff available in a timely manner?		X			
Staff greeted you & setup the inflatable unit Secured.	X				
Staff was friendly and cheerful throughout	X				
Staff answered your questions.	X				
Staff showed safety knowledge of the Inflatable unit.	X				
Staff offered pertinent advice.	X				
Staff was courteous throughout.	X				
Overall, how would you rate our customer service?	X				

Open-Ended Questions;

What did you like best about our customer service?

How could we improve our customer service?

Will you recommend our service to others?

In your own words explain the overall experience?

Customer Name: Jenny Houck

Phone: 916-792-...

Thank you for taking the time to complete our customer service survey