



# KIDS JUMPER RENTALS COMPANY

SACRAMENTO, CA

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Dear Customer,

Our goal is to provide our customers with the best service possible. Please take a few minutes to complete the following customer service questionnaire. Your comments will enable us to see how we're doing overall and find out how we can improve.

### Customer Service Survey

	Excellent	Good	Average	Fair	Poor
Was staff available in a timely manner?	X				
Staff greeted you & setup the inflatable unit Secured.	X				
Staff was friendly and cheerful throughout	X				
Staff answered your questions.	X				
Staff showed safety knowledge of the Inflatable unit.	X				
Staff offered pertinent advice.	X				
Staff was courteous throughout.	X				
Overall, how would you rate our customer service?	Excellent				

Open-Ended Questions;

What did you like best about our customer service? *Very pleasant.*

How could we improve our customer service?

Will you recommend our service to others? *Absolutely*

In your own words explain the overall experience? .....  
*I was very pleased with the quality of the jumpers. Customer service was excellent & the price was unbeatable.*

Customer Name: *Kesha Ward*

Phone: *(916) 307-...*

Thank you for taking the time to complete our customer service survey